AssetW**O**RKS

M5 Navigation Quick Guide

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Technical Support

AssetWorks provides several ways to connect with the Customer Support team. Be prepared to provide detailed information to the representative. If you are reporting an issue by email, include screen shots of your problem. This will provide the Customer Support representative with the information needed to respond quickly and effectively.

Customer Support is available Monday through Friday, 7:00 a.m. to 7:00 p.m., Eastern Time.

Telephone: 1-610-225-8300

Email: M5Support@AssetWorks.com

Website: <u>Community.AssetWorks.com</u>

The support website can be used to open issues, subscribe to user groups, and download documentation, as well as to access the latest AssetWorks news. For secure access to the website, contact Customer Support by calling the number above.

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Overview

The M5 Navigation Quick Guide provides a quick overview and introduction to navigation in M5. For the most part, the way you navigate throughout the application is similar.

Signing in to M5

M5 can still be run using Microsoft Edge and Google Chrome. The **User name** and **Password** are required in order to sign in to M5. If using a single sign on, you can enter your network credentials as a form of authentication. If not using a single sign on, ask for the application **User name** and **Password** to sign in from your M5 system administrator.

FleetFocus M5	
User name:	
Password:	
Location:	
FM	÷
Language:	
English ~	
Remember My User Id	
	Field Service Solution
	Field Service Solution

M5 is a web-based program with many of the same navigation characteristics of the Internet such as button bars, hyperlinks, icons, dropdown menus, frames, and scroll bars. The landing page that appears after you sign into M5 is the **Homepage**.

The Fleet System Administrator can customize the homepage using screen designer, to contain additional elements like dashboard KPI's, notifications, and corporate wide messages.

Contro	l Bar							
AssetW	ORKS	MENU	Q Searc	h Frames and Re	ports	▼ FM-FN	1 Parking Location	v
Home	Favorites	✓ Hi	story 🗸	Reports	Dashboard			
SAVE	UNDO	REF	RESH	DELETE	FIND			
						PROFILE	LOGOFF	
					-	? F	2 📢 🔲	
]

The control bar at the top of each frame incorporates the **MENU** button and the **PROFILE** and **LOGOFF** buttons.

Menu Button

AssetWO	RKS MENU Q. Search Frames and Reports	V FM - FM Par	king Location	PROFILE
Home	Menu Search	×		?
SAVE	DEFAULT MENU	*		
Welco	Search			
		018 08:18:09	Logoff Notifications	
	🖳 🕒 Unit Component Association	-		
	🖳 🕒 Using Department Cost History		My Favorites 🧪	
Notes:	🕒 Performance Measure Monitor (PMM)		Motor Pool Manager	
Notes.	🖳 🗋 Unit Component Inventory		Part Inventory Location Manager	
	- 🗅 Monthly End Summary Report			
	🖳 🗅 Unit History Reason		Part Issue Application	User Maintenance
Quick Linl	🖳 🗅 Shop Planning Adjustment		Screen Designer System Fl	ags
Gor	🗅 Availability Unit Status		Unit Main Role Mainte	enance
Yal	Checklist Section Definition		Work Order Main	
	🗅 Inventory Received Parts			
	Checklist Copy		Job counts by status	
	Checklist Manager		Job Status Count	Est Hrs
🖄 Zeni	Checklist Entry		WFP 19 WIP 14	1.00 6.00
Date Calcu	Checklist Entry Visual Inspection Checklists		WFT 1	0.00
Date Galct	VISUAL Inspection Checklists		CNR 1	5.00

The **MENU** button launches a **Menu Search** window with scrolling and search functionality.

AssetWOR	KS MENU Q. Search Frames and Reports	• • FM - F
Home	Menu Search	×
SAVE	Template Test	O
Welcom	Search	8
My Favorites	Template Test Labor Time Card Unit Main (Foundation/Default)	

Individual menus can be selected from the dropdown at the top of the window. You can scroll or search through the selected menu. You have the option to switch your default menu using the red **Plus (+)** icon next to the menu dropdown.

To navigate to a specific page in M5, select the name of the frame and M5 loads the selected frame.

Profile and Logoff Buttons



The **PROFILE** button allows you to edit your user profile.

The LOGOFF button allows you to sign out of the system.

User Profile

SAVE UNDO REFRESH DELETE FIND
User Profile
* Auto Complete: • On O Off
Related Frames:
OV default to show all: On Off
* Ribbon Highlight Color:
Sound: On O off
* Toolbar:
Window:
* Dashboard Grid: On O Off
Override Locale:
English se options can be defaulted with an M5_PARAMS setting. English UK English Canada Return to previous screen
French-Canada Mexico Spanish

You can set user setting options on the User Profile frame:

- Auto Complete On or Off.
- **Related Frames** All or Select.
- LOV default to show all On or Off.
- Ribbon Highlight Color Leave blank or select a highlight color.
- **Sound** On or Off.
- **Toolbar** More List or Icons
- Window Separate Window or Browser Choice.
- **Dashboard Grid** On or Off.
- Override Locale Allows you to override your user locale that is normally set by your browser setting or query string.

Note: Auto Complete, **Ribbon Highlight Color**, **Toolbar**, and **Dashboard Grid** – Setting options can default to a M5_PARAMS setting.

ssetW	RKS	MEN	U Q	Searc	h Frames and Rep	ports	▼ ♥ FM - F	M Parking Location	v
Home	Favorites	~	History	~	Reports	Dashboard			
SAVE	UNDO		REFRESH		DELETE	FIND			
							PROFILE	LOGOFF	
							?	0 🕚 🗆	

Home - Navigates to the home page.

Favorites – List of your favorites. You can add new frames by selecting the red Plus (+) icon.

History – List of previously visited frames during the current session.

Reports –Navigates to the reports page.

Dashboard –Navigates to the dashboard page.

The four buttons to the right side of the menu bar are to access *Help*, *Chat*, *Notifications*, and opens the *Target Window*.

Favorites, History, and Related Links Lists

		History	×	Reports	Dashboar	•	
-	Unit Main			_	_		
SAVE	Work Request Main			LETE	FIND	RELATED 🗸	
	ABC Class Codes						
Billing (Billing Codes						
, ining v	Standard Job Tech Sp	bec					

You can scroll through the **Favorites**, **History**, and **Related** dropdown lists to easily navigate to the bottom and return to the top of the list.

Note: Your **Favorites** display on the **Homepage** when you sign in to M5. You can select the link to easily access the frame.

Button Bar

/	AssetWC	RKS	MEN	IU Q	Sear	ch Frames and I	Reports	FM - FM Parking Location
	Home	Favorites	~	History	~	Reports	Dashboard	
	SAVE	UNDO		REFRESH		DELETE	FIND	

The buttons only display the word, (for example **SAVE).**

AssetWORKS	MENU Q. Search Fra	mes and Reports	Location	PROFILE LOGOFF
Home Favorite	s 🗸 History 🗸 Repo	rts ² Dashboard		? 🧐 🗋
SAVE UNDO		FIND MORE ~		RELATED ~
Work Order M		4,12		
	ain			

Overview

Buttons		
	Primary	Secondary
Active	SAVE	RELATED V
Disabled	SAVE	RELATED ~
Hover	SAVE	RELATED ~
Action	SAVE	
Action Hover	SAVE	

Secondary Buttons

SAVE UNDO REFRESH DELETE FIND MORE ~ RELATED ~ Work Order Main List of Work Order Test Suites. Work Order Notes. Work Order Notes.	Home	Favorites 📍 🗸	· History	✓ Reports ⁶	Dashboa	ard ^{!!}	
Work Order Main	SAVE	UNDO	REFRESH	DELETE	FIND	MORE 🗸	RELATED 🗸
	Work O	rdor Ma	in				
Cost Detail Report.	WOIK O					Cost Detail Repo	ort.

Home	Favorites 📍 🗸	History	✓ Reports ⁶	Dashboa	ard	List of Work Order Test Suites.
SAVE	UNDO	REFRESH	DELETE	FIND	8686	No Related ~

On the **User Profile** you can select *More List* or *Icons* from the **Toolbar** setting. This setting determines whether you see the **MORE** dropdown list or **Icons**:

- The **MORE** button groups lists by actions and reports.
- A tooltip displays the description when you hover over the **Icon**.

Secondary buttons, (for example, **MORE** and **RELATED**) are grey in color as opposed to the primary buttons which are blue (for example, **SAVE**).

Application Area

Unit Main	
Unit Information	
Unit: Add New	
Description:	Status:
Alternate Unit No.:	
Asset/Codes Dept/Locations Class Meter/Accounting License/Notes GPS Location	
New (Manufacture (Males (Made)	
Year / Manufacturer / Make / Model	
Unit Codes	
Serial Number:	
MCC:	
Activity:	
Tech Spec Number:	
Asset Category:	
Asset Class:	
Asset Type: Equipment Type:	SKU:
Billing:	
High Priority:	
Passive GPS:	
Driver Behavior:	

The Application area refers to the M5 application functionality.

In all the M5 application frames:

- The tab key or enter key is used to move from field to field.
- The default for dates is MM/DD/YYYY.
- Default format for time is entered as 24-hour clock and HH:MM:SS.
- You can designate the format of dates and times through changes on the *Mask Maintenance* frame.
- Data changes in an application frame are saved when the **SAVE** button is selected.
- Occasionally, the use of the vertical and horizontal scroll bars are necessary to see all the data on an application frame.
- The use of vertical and horizontal scroll bars are based on your screen resolution and zoom level.

Basic Navigation

Field States

Visual displays for **Required** fields in M5 fill in with blue and the **Current** field you are on is outlined in blue.

Icons - Standard Color and Images

Requester Detail			
Department:			
Phone No:	Ref No:		
Destination:			
Requested By: on:	0	_	
Reason:			
Account No:			
Driver License No:	Driver License Expiry:		

Icons (for example, the **Clock or Calendar)**, are a standardized image and color throughout the M5 application.

You can double-click on the **Clock** icon to select a new date and time.

You can double-click on the Calendar icon to select a new date.

Tab sections

nit Main			
nit Information			
Unit:	Add New		
Description:		Status:	
ernate Unit No.:			
Asset/Codes Dent/Locations Cla	т т т		
Asset/Codes Dept/Locations Cla	Ass Meter/Accounting License/Notes GPS Loca	ation	
Year / Manufacturer / Make /			
Unit Codes			
Serial Number:			
Serial Number:			
Serial Number: MCC: Activity:			
Serial Number: MCC: Activity: Tech Spec Number:			
Serial Number: MCC: Activity:			
Serial Number: MCC: Activity: Tech Spec Number: Asset Category:	Equipment Type:	sku:	
Serial Number: MCC: Activity: Tech Spec Number: Asset Class:	Equipment Type:	sku:	
Serial Number: MCC: Activity: Tech Spec Number: Asset Category: Asset Class: Asset Type:	Equipment Type:		
Serial Number: MCC: Activity: Tech Spec Number: Asset Category: Asset Class: Asset Type: Billing:	Equipment Type:		

Many frames in M5 have **Tabs** (for example, *Asset/Codes*) that can be viewed by selecting the specific tab or selecting the **Plus (+)** icon to expand all tabs to view on one frame by scrolling down.

Related Frames

	• • FM - FM Parking Location •
Home Favorites ᅌ 🗸 History 🗸 Reports Dashboar	rd
SAVE UNDO REFRESH DELETE FIND	RELATED ~
Jnit Main	Billing Unit/Dept Code Maintenance 🔺
	Commercial Work Order
Jnit Information	Department Main
	Dept/Unit History Query
	Employee Main
Description:	Installed Serialized Parts
Alternate Unit No.:	License Renewal
Asset/Codes Dept/Locations Class Meter/Accounting License/Note	Location Main
	MCC Main
	Part List/Disposal
Year / Manufacturer / Make / Model	Product Setup Unit
	Standard Jobs Unit Schedule
	Tech Spec Items
Unit Codes	Tech Spec Main
Serial Number:	Unit Accounting
MCC:	Unit Assignment History
Activity:	Unit Copy
Tech Spec Number:	Unit Items
Asset Class:	Unit Performance
	Warranty Unit Setup

On some frames, there is additional information in a separate application frame that pertains to the frame displayed. The **Related** button can be customized by adding additional frames using *Frame Maintenance*.

A See the System Administration Application User Training guide for more information.

Hyperlinks appear from the **Related** dropdown menu when you hover over the link that exists to the right of the button bar.

Some frames accessed through a **Related** link opens a new application window. For example, the *Unit Items* frame would open from *Unit Main*, the system puts the current **Unit** number in the **Unit** number field. This is referred to as a sticky field, as M5 remembers the last unit number displayed.

Help Files

PROFILE	LC	OGOFF	
?	F 1	1 (₽

Most M5 frames have a *Help* topic pages that explain the general way to use a specific frame. To launch a M5 Help topic page select the **?** button at the top right of the frame.

This launches the **Help** topic page in a new tab in your current browser session.

Home > Asset Ma	anagement > <u>Unit</u> > Unit Mai
it Main	
Init Main frame allows you to add new units and receive them into your fleet. You can create a new unit or receive them into inventory as the last step in the unit request process. You can use that on about the assets throughout their life cycle.	his frame to manage
v to:	
te a new unit	
Enter a new Unit number. Note: The unit number must be unique (for example, not a component number). Limited to 30 characters. System Flag 1000 determines how new unit numbers are entered or generated. Finer a Description of the new unit. Limited to 75 characters. Fapplicable, enter the Alternate Unit No . Limited to 30 characters. Select SAVE to create the new unit.	
ify a unit	
Enter the Unit number or select from the Unit List. Hake changes to the fields, as applicable. Elect SAVE to update the unit record.	
te a unit	
Enter the Unit number or select from the Unit List. Select the unit number field. Select DELETE : A popup displays asking if you are sure you want to delete the unit. Select Selete to confirm the deletion. Select SAVE .	

List of Values (LoV)

	Unit List	Fovori	to.			
		ravon	le			
			Filter Finder			
a	Number:	%		Year:	=	
	Make:	8		Model:	%	
	Alt. Unit No.:	%		Alt. Description:	%	
	Activity Code:	%		Attachment Serial No.:	%	
	Attachment Tech Spec:	%		Billing Code:	%	
	Bin:	%		Category:	%	
	Class 1:	%		Class 2:	%	
	Class 3:	%		Class 4:	%	
	Class 5:	%		Delivery Loc:	%	
	Fuel Loc:	%		In-Serv Date:	>=	
	Maint. Loc:	%		Manufacturer:	%	
	MCC:	%		Notes:	%	
	Oper Class:	%		Owner Department:	%	
	Owner Type:	=	All 🔻	Parking Loc:	%	
	PO No.:	%		Purchase Cost:	%	
	Primary Meter:	>=		Primary Meter Date:	>=	
	Replace Date:	>=		Requisition No.:	%	
	Secondary Meter:	>=		Secondary Meter Date:	>=	
	Serial Nbr.:	%		Status:	=	LOV Status 🔻
	Tech Spec:	%		Title No.:	%	
	Unit Operator:	%		Using Department:	%	
	High Priority:	=	All 🔻	Asset Number:	%	
	Asset Type:	%				
Unit b Unit b Unit b Unit b Unit b	nate Search Scre y <u>Unit Item</u> y <u>Unit Item</u> y <u>TechSpec Item</u> y <u>Product</u> y <u>Asset Class</u> y <u>Alternate</u>	eens	Clear ::	Search		

When certain values are not readily known, you can use the *List of Values* (LoV) to search for and select the value. This can be done by selecting the **FIND** button at the top of the frame (if active), by double-clicking in the field, or using the keyboard shortcut **Alt+L**. For example, the **Unit** field on *Unit Main* will launch the *Unit List* LoV.

The *List of Values* (LoV) is two frames. The first frame is the filter frame used to narrow down the search criteria displayed in the results. The second part of the LoV is the results page.

- Some LoV's will open the results page by default in order to return to criteria selection.
- Be mindful that there are additional hyperlinks on some *List of Values* frames as well. For example, if the driver only knew their license plate number, then select the **Unit by License** hyperlink and the filters will change accordingly. Additional selections can be made to narrow down the search.

Each field will show the available operators for searching. Most fields display a **Wildcard (%)** to indicate that any data entered will contain a wildcard search for data before and after the value entered.

If you manually enter the wildcard value yourself, the wildcard functionality no longer applies.



The LoV function features a more appropriately phrased and appropriately placed warning message for when searches exceeds the default number of items. You can select the button to narrow down your search.

Unit List	Favorite
-	Filter Finder
Number:	<u>%</u>
Make:	<u>%</u>
Alt. Unit No.:	%
Activity Code:	%
Attachment Tech Spece	c: %
Bin:	%
Class 1:	%
Class 3:	%
Class 5:	%
Fuel Loc:	%
Maint. Loc:	%
MCC:	%
Oper Class:	%
Owner Type:	= All 🗸
PO No.:	%
Primary Meter:	>=
Replace Date:	>=
Secondary Meter:	>=
Serial No.:	8
Tech Spec:	8
Unit Operator:	%
High Priority:	= All V
Asset Type:	8
Replaced By Unit:	
	Clear
Alternate Search Scr Unit by License Unit by Unit Item Unit by Product Unit by Asset Class Unit by Alternate Unit by Alternate Unit by Jisposal	

Favorite List of Values

You can select the **Favorite checkbox** when searching if there are **Alternate Search Screens** available for a frame. For example, the *Unit List* frame has a default LoV to search by Unit Number.

However, the **Alternative Search Screens** display links for other search options. For example, **Unit by License**, **Unit by Unit Item**, and **Unit by Tech Spec Item**. If you want to default the *Unit List* LoV to **Unit By License**, select the **Unit by License** LoV, then select the **Favorite** checkbox.

This now becomes your default *Unit List* LoV for the Unit List. The **Favorite** checkbox also saves any additional filters chosen to display in the list of results.

Navigation Control (VCR Control)

Unit	List 🛛					
<u>可</u>	<u>LISL</u> ®	Favorite	e			
Varning - Searc				items. Search feature will b riteria is recommended.	e limited based on the current	Depr
Show 20 rows	Сору	Excel	Print		Search:	
Num	ber		Year	Make	Model	
# 1UNIT			2006	MDX	4X4 SUV	
#1 UNIT			2006	MDX	4X4 SUV	
880000						
0010-1			2009	C2500 4X4	SUBURBAN	
0010-2			2009	C2500 4X4	SUBURBAN	
0010-3			2009	C2500 4X4	SUBURBAN	
0010-4			2009	C2500 4X4	SUBURBAN	
00101			2009	C2500 4X4	SUBURBAN	
00102			2009	C2500 4X4	SUBURBAN	
00103			2009	C2500 4X4	SUBURBAN	
00103COPY			2009	C2500 4X4	SUBURBAN	
00104			2009	C2500 4X4	SUBURBAN	
0016			1995	CHRYSLER	TOWN & CTRY	
0017			1995	CHRYSLER	TOWN & CTRY	
001SM						
0023			1995	CHRYSLER	TOWN & CTRY	
0042			1995	CHRYSLER	TOWN & CTRY	
0045			1995	CHRYSLER	TOWN & CTRY	
0102SM			2006	FORD	WINDSTAR	
0105AUSM1						
Showing 1 to 20 of	2,001 enti	ries		First Previous (Next	

Another feature on the *List of Values* frame that assists in scrolling through individual records is to see details. This is called the *Navigation Control*. It can be used to scroll through records obtained during the LoV search.

Record changes can be modified and saved while using the *Navigation Control*. The *Navigation Control* will remain present until it is manually closed or you navigate off the page to another frame in M5.

Tool Tips

	Request Q	uciy												
		-												
ection Cri	iteria													
ation:	▼ FM	F	FM - FM Parking Lo	cation			Work Req No:							
•							Due Days Within: 🔻	30 Days						
us:	Ready for work 🔻	5	Show Only Next (Occurrence: 🗆										
			Clear	Retrieve)									
	^ More Selection													
	Y Query Results													
uery Results (I	(Loaded 50 records) —													
· ·		. 📦	-			-		_						*
	(Loaded 50 records)	s 🏓		REPAIR	STEERING WHEE	7		Work Dian						
Showi		s 🔸	User Dept	REPAIR Job Coge	STEERING WHEE Reason	Hours	Priority Due Date	Work Plan Number	Shift Assignment	Accident No	Locked?		confirm N	lotes
Showi	ving 1 to 50 of 1000 entrie		User Dept				Priority Due Date 8 02/13/2011		Shift Assignment	Accident No	Locked?	Ţ		(100)
showi	ving 1 to 50 of 1000 entrie	Location		Job Coge	Reason	Hours			Shift Assignment	Accident No				lotes
Jnit PA05 10103	ving 1 to 50 of 1000 entrie	Location FM	0010	Job Coae 01-15-001	Reason	Hours 3.00	8 02/13/2011	Number	Shift Assignment	Accident No	Locked	v		lotes
Showi Jnit 02405 10103 1045	ving 1 to 50 of 1000 entrie	ELOCATION FM FM FM	0010 00010SHORT 0012	Job Cone 01-15-001 04-17 01-17-004	Reason W I P	Hours 3.00 5.00	8 02/13/2011 5 04/23/2011 5 09/30/2014	Number <u>5</u>	Shift Assignment	Accident No	Locked Locked	▼ ▼		lotes
showi Jnit 2405 10103 1045 1045 1045	ving 1 to 50 of 1000 entrie	Location FM FM FM FM FM	0010 00010SHORT 0012 334455	Job Cooe 01-15-001 04-17 01-17-004 05-PM-P1A	Reason W	Hours 3.00 5.00 0.00 0.00	8 02/13/2011 5 04/23/2011 5 09/30/2014 5 04/02/2015	Number	Shift Assignment	Accident No	Locked Locked Locked Locked	Υ Υ Υ		otes III
showi Unit PA05 00103 0045 AK22 A6767	ving 1 to 50 of 1000 entrie	Location FM FM FM FM FM	0010 00010SHORT 0012 334455 0230	Job Cooe 01-15-001 04-17 01-17-004 05-PM-P1A 02-12-003	Reason W I P 1 1	Hours 3.00 5.00 0.00 0.00 0.00	8 02/13/2011 5 04/23/2011 5 09/30/2014 5 04/02/2015 8 10/28/2015	Number <u>5</u>	Shift Assignment	Accident No	Locked Locked Locked Locked Locked	v v v		otes III
Showi Unit PA05 00103 0045 AK22 A6767 CL01Z	ving 1 to 50 of 1000 entrie	Location FM FM FM FM FM FM FM	0010 00010SHORT 0012 334455 0230 0010	Job Cooe 01-15-001 04-17 01-17-004 05-PM-P1A 02-12-003 02-12-003	Reason W I P P	Hours 3.00 5.00 0.00 0.00 0.00 0.00	B 02/13/2011 5 04/23/2011 5 09/30/2014 5 04/02/2015 8 10/28/2015 8 10/28/2015	Number <u>5</u>	Shift Assignment	Accident No	Locked Locked Locked Locked Locked	* * * *		
	ving 1 to 50 of 1000 entrie	Location FM FM FM FM FM	0010 00010SHORT 0012 334455 0230	Job Cooe 01-15-001 04-17 01-17-004 05-PM-P1A 02-12-003	Reason W I P D 1	Hours 3.00 5.00 0.00 0.00 0.00	8 02/13/2011 5 04/23/2011 5 09/30/2014 5 04/02/2015 8 10/28/2015	Number <u>5</u>	Shift Assignment	Accident No	Locked Locked Locked Locked Locked	* * * *		otes III

On many frames, such as *Work Request Query*, all the descriptive information will not fit on the frame. If you hover over an item such as the job code, 01-15-001, the system displays the job code description (for example, REPAIR STEERING WHEEL). This is called a "tool tip" that displays additional information about a field.

I-frame Printing

	_			Options Continue Continue Sel	lect for copy	
Warr Violation	Print	Bill Fixed	Ext Data	Project Code	Accident Number	

On many i-frames, there is a **Print** icon at the right side of the i-frame. To print the contents of the results, select the **Print** icon at the far top right hand corner of the i-frame.

The **Select for copy** icon allows you to copy the data to paste the data into another program such as Microsoft Excel.

Updates

Release	Section	Description
23.2	All sections	Applied miscellaneous writing style updates throughout the document.
24.4	<u>Overview</u>	Profile and Logoff Buttons - Updated the image and added content.
24.4	Overview	Added <u>User Profile</u> section, image, and content.
24.4	<u>Overview</u>	Signing in to M5 – Updated the image.